

Guru Nanak Dev Engineering College, Ludhiana			
Program	B.Tech.(IT)	Semester	6
Subject Code	MCI-103	Subject Title	Organizational Behaviour
Mid Semester Test (MST) No.	2	Course Coord(s)	Dr. Jagdeep Singh, Dr Deepak Dhand
Max. Marks	24	Time Duration	1 hour 30 minutes
Date of MST		Roll Number :-	1203787

Note: Attempt all questions

Q. N.	Question	COs, RBT level	Marks
Q1	What are the causes of conflicts?	CO2, L2	2
Q2	What is the relationship between power and politics?	CO3, L2	2
Q3	Explain the concept of stress at work. As a manager, what steps you will take to prevent and manage stress in the organization?	CO2, L3	4
Q4	Explain in detail on how groups are formed in organizations in different stages and the emergence of informal leaders and working norms.	CO2, L2	4
Q5	Explain Job Satisfaction. What are the main causes of Job dissatisfaction?	CO1, L1	4
Q6	How does organization culture create its impact on workforce? Suggest measures for developing organization culture.	CO2, L3	8

Course Objectives:

- 1 Individuals' — Behaviour in an Individual Context
- 2 Groups/Teams' — Behaviour in an Organisational Context
- 3 Organizations' — How do these Artificial Persons' Behave?

RBT Classification	Lower Order Thinking Levels (LOTS)			Higher Order Thinking Levels (HOTS)		
RBT Level No.	L1	L2	L3	L4	L5	L6
RBT Level Name	Remembering	Understanding	Applying	Analyzing	Evaluating	Creating

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**Guru Nanak Dev Engineering College, Ludhiana**

Program	B.Tech.	Semester	5
Subject Code	MCI-103	Subject Title	Organizational Behaviour
Mid Semester Test (MST) No.	1	Course Coordinator(s)	
Max. Marks	24	Time Duration	1 hour 30 minutes
Date of MST	20-9-2025	Roll Number :-	2203751

**Note:** Attempt all questions

Q. N.	Question	COs, RBT level	Marks
Q1	Explain organizational behaviour.	CO1, L2	2
Q2	Differentiate between Attitude and Perception	CO2, L4	2
Q3	Explain Learning. What are the various elements of learning?	CO1, L2	4
Q4	Explain briefly: a) Job Satisfaction. b) Motivation	CO2, L2	4
Q5	Describe leadership. Explain the theories of leadership in detail.	CO2, L3	4
Q6	Explain the challenges and opportunities for managers in using OB concepts.	CO3, L4	8

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